

## NOTICE OF NONDISCRIMINATION

PEAK PEDIATRIC THERAPY complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PEAK PEDIATRIC THERAPY does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

PEAK PEDIATRIC THERAPY will take reasonable steps to ensure that persons with Limited English Proficiency (LEP) have meaningful access and an equal opportunity to participate in our services, activities, programs, and other benefits. We will ensure meaningful communication with LEP patients/clients and their authorized representatives involving their medical conditions and treatment. We will work to provide free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Qualified interpreters
- Information written in other languages.

If you believe that PEAK PEDIATRIC THERAPY has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Compliance Officer: Felicia Warren  
36 Pemberton Cove  
Jackson, TN 38305  
615-540-8334

You can file a grievance by mail, phone or email. If you need help filing a grievance, Felicia Warren is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>

**LANGUAGE ASSISTANCE SERVICES**

<p>ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 615-540-8334</p>	<p>Amharic (Ethiopian)          ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚስተለው ቁጥር ይደውሉ 615-540-8334.</p>
<p>Español (Spanish)          ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame a 615-540-8334</p>	<p>Deutsch (German)          ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 615-540-8334</p>
<p>العربية (Arabic)          ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-615-540-8334 (رقم هاتف الصم)</p>	<p>ગુજરાતી Gujarati          સુચના: જો તમે ગુજરાતી બોલતા છો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 615-540-8334</p>
<p>繁體中文 (Chinese)          注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電615-540-8334</p>	<p>日本語 (Japanese)          注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。615-540-8334 まで、お電話にてご連絡ください</p>
<p>Tiếng Việt (Vietnamese)          CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 615-540-8334</p>	<p>Tagalog          PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 615-540-8334</p>
<p>한국어 (Korean)          주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 615-540-8334 번으로 전화해 주십시오.</p>	<p>हिंदी (Hindi)          ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं 615-540-8334 पर कॉल करें।</p>
<p>Français (French)          ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 615-540-8334</p>	<p>Русский (Russian)          ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 615-540-8334</p>
<p>ພາສາລາວ (Lao)          ໃບດອາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 615-540-8334</p>	<p>Persian (Farsi)          توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با تماس بگیرد 615-540-8334</p>